


| | | | | |
|--|----------------------------------|----------------------|---------|---------------------------------|
|  LINDSAY AUSTRALIA <small>LIMITED</small> | Effective from: | November 2025 | Doc No. | 0101-09 |
| | Review date: | November 2028 | Owner: | Company Secretary |
| | Issue No: | 2.0 | System: | Corporate Administration |
| Scope: | Lindsay Australia Limited | | | |

Privacy Policy
Lindsay Australia Limited ACN 061 642 733

1. Introduction

1.1 General

For the purposes of this privacy policy ('**Policy**'), '**Lindsay Australia**' (or '**us**', '**we**' or '**our**') means Lindsay Australia Limited ABN 81 061 642 733 and its associated entities including but not limited to Lindsay Rural Pty Ltd ACN 090 821 300, Lindsay Transport Pty Ltd ACN 055 792 919, Lindsay Fresh Logistics ACN 600 103 242, Lindsay Brothers Management Pty Ltd ACN 010 571 954, SRT Logistics Pty Ltd ACN 086 507 002 and W.B. Hunter Pty Ltd ACN 008 410 900.

Protecting personal information has always been important to us. The Privacy Act 1988 (Cth) ('the Act') imposes legal obligations on us to protect personal information. The Act, in accordance with Australian Privacy Principles ('APPs'), determines how we must handle personal information.

This is our policy on the management, collection, security, integrity, disclosure of and access to personal information relating to our clients and other individuals who interact with us ('you') whose personal information we collect and hold.

| Personal Information Examples | Purpose of collection, use and disclosure of personal information, and how we protect and manage that personal information |
|--|---|
|--|---|

Contact details (such as email address, home and mobile phone numbers), date of birth, occupation, driver's licence, employment history, salary information, Tax File Number, qualifications, financial information, bank account details, type of credit, day on which the credit is entered into and terminated, the terms and conditions of the credit that relate to the repayment of the amount of credit, the maximum amount of credit available under our credit terms, repayment history information (RHI), transaction history information, default information, serious

You may give us personal information about you when you submit forms to us (including a credit application form, or an application for employment), use our site, or when you report a problem with our site. You may also give us personal information when we deliver our services or products to you or you provide products or services to us.. In some circumstances, we may collect personal information about you from third parties such as credit providers and insurers etc. Examples of third-party providers of your personal information include:

- The Courts
- Australia Post
- Communications providers
- MyGov
- Banks and deposit taking institutions
- ASIC
- Utility Providers
- Real Estate Agents
- Share registries

Personal Information Examples

Purpose of collection, use and disclosure of personal information, and how we protect and manage that personal information

credit infringement information, court proceeding information, publicly available information and personal shareholding in Lindsay Australia information.

For details on how these third parties will handle your personal information, please review their privacy policies (where applicable).

We may also collect your publicly available information relating to credit worthiness and if applicable registration of security interests under the *Personal Properties Securities Act 2009* (Cth) and details of:

- Court judgments/writs
- Bankruptcy and personal insolvency information
- Directorship and Proprietorship Information

If you do not provide us with your personal information, we may not be able to provide you with our services, communicate with you or respond to your queries.

We may be required to use and disclose your personal information for the following purposes:

- To provide you with our products and services (including those associated with Lindsay Rural, Lindsay Transport, Lindsay Fresh Logistics, W.B Hunter and SRT Logistics);
- To manage our internal operations, which includes processing payments for our services;
- To manage our customer rewards programs, which enable you to gain access to specials and promotions;
- To contact you (for example, to respond to your queries or complaints, or if we need to communicate something to you);
- To conduct reporting and analysis, including complying with our legal obligations and assist government and law enforcement agencies or regulators;
- To improve our services and personalise your experience;
- To identify and tell you about other products and services that we think may be of interest to you;
- For insurance purposes, or in relation to claims, audit processing and litigation; and

**Personal Information
Examples****Purpose of collection, use and disclosure of personal information, and
how we protect and manage that personal information**

- To assess your suitability for employment or credit related applications connected with Lindsay Australia.

We may disclose your personal information to our professional advisors to assist us with the above purposes, in accordance with the "Security of Information" section below.

**Credit card payment
authorisation**

We may sometimes require you to complete and sign our credit card payment authorisation form for the purposes of transacting with us. This information will be destroyed or deidentified if it is no longer required for the purposes of our business functions, activities or legal requirements.

**Unsolicited or
sensitive information**

We may sometimes collect sensitive information. Sensitive information is only collected if the information is reasonably necessary for the purpose of performing our functions and activities and if you consent to this collection, or some other exception under APP 3 applies. We will destroy unsolicited information, whether sensitive or otherwise, unless it is necessary for the reasonable purposes of our business.

**Government related
identifiers**


We will not collect and/or disclose government-related identifiers with the exception of your driver's licence information which may be collected in order to accurately identify you.

Anonymity or pseudonymity

We take steps to preserve your anonymity or pseudonymity where practicable in the circumstances and in accordance with the law.

Quality of personal information

We will take all reasonable steps to maintain accurate and complete personal information.

| | | | | |
|--|----------------------------------|----------------------|---------|---------------------------------|
|  | Effective from: | November 2025 | Doc No. | 0101-09 |
| | Review date: | November 2028 | Owner: | Company Secretary |
| | Issue No: | 2.0 | System: | Corporate Administration |
| Scope: | Lindsay Australia Limited | | | |

Direct and Promotional Marketing

We will not use and/or disclose personal information for any direct or promotional marketing purposes without your prior consent. We may use your personal information to offer you products and services we believe may interest you, but we will not do so if you tell us not to.

These products may be offered by us or our related companies. Where you receive electronic marketing communications from us, you may opt out of receiving further marketing communications by following the opt-out instructions provided in the communications, or by advising us otherwise in writing.

Overseas disclosure of Information

We may send your personal information offshore (including to recipients located in Philippines for business processing and administrative purposes).

Security of Information

Lindsay Australia takes reasonable technical and organisational measures, including processes, documentation and systems, to protect your personal information from unauthorised access, use, disclosure, misuse, loss or alteration. Only authorised team members performing designated tasks are permitted to see or use personal information held by Lindsay Australia. We use a combination of physical and electronic security measures to protect personal information, including restricting physical access to our offices, firewalls and secure databases to keep personal information secure.


We have appointed a range of specialist service providers for our business such as lawyers, accountants and other contractors. These service providers are authorised to use personal information maintained by our business to the extent that is necessary for them to provide their contracted services. Our service providers are required to treat that information in the strictest confidence in accordance with confidentiality provisions in our agreements with the service providers and otherwise in accordance with the law.

We will also take reasonable steps to destroy or deidentify personal information once we no longer require it for the purposes for which it was collected or for any purpose permitted under the APPs.

Website Access and Use

Cookies may be used by us to collect information including IP addresses about people from our website(s). There are many aspects of the website(s) which can be viewed without providing personal information, however, for access to Lindsay Australia customer support features you are required to submit personally identifiable information. Cookies allow us to determine who has seen particular pages on our website and how frequently. This can help us to identify your preferences and allow us to recommend content we believe you'd be most interested in or would be most relevant to you.

For each visitor to reach the site, we expressly collect non-personally identifiable information, including but not limited to browser type, version and language, operating system, pages viewed while browsing the Site, page access times and referring website address. This collected information is used solely internally for the purpose of gauging visitor traffic, trends and delivering personalised content to you while you are at this site.

| | | | | |
|---|----------------------------------|----------------------|---------|---------------------------------|
|  LINDSAY AUSTRALIA <small>LIMITED</small> | Effective from: | November 2025 | Doc No. | 0101-09 |
| | Review date: | November 2028 | Owner: | Company Secretary |
| | Issue No: | 2.0 | System: | Corporate Administration |
| Scope: | Lindsay Australia Limited | | | |

You may refuse to use cookies by selecting the appropriate settings on your browser. However, please note that if you do this, you may not be able to use the full functionality of the website.

Access to and correction of your personal information

You can request access to and correction of your personal information that we hold by contacting the company as follows:

Phone: (07) 3240 4356

Fax (07) 3054 0240

Mail: The Privacy Officer - 152 Postle Street Acacia Ridge QLD 4110

We will endeavour to respond to your requests within a reasonable time following receipt by us. There are some circumstances in which we are not required to give you access to or correct your personal information.

There is no charge for requesting access to your personal information, but we may require you to meet our reasonable costs in providing you with access (such as photocopying costs or costs for time spent on collating large amounts of material). .

Complaint procedure

If you have a complaint about how we manage your personal information, including your request for access or correction of your personal information, you may contact us using any of the contact details set out above in this Policy.

We will provide you with an acknowledgement upon receipt of your complaint and seek to resolve it within 45 days. We will determine whether your complaint requires further investigation and will notify you of the outcome of that investigation and any subsequent investigation.

In the event you are not satisfied with the resolution provided you may approach an independent advisor for guidance on alternative courses of action, or escalate your complaint to the Office of the Australian Information Commissioner:


Phone: 1300 363 992

Fax: (02) 6123 5145

Online: [OAIC Web Form](#)

Mail: GPO Box 5288, Sydney NSW 2001

For further information about privacy obligations please visit the Office of the Australian Information Commissioner website at www.oaic.gov.au.

| | | | | |
|---|----------------------------------|----------------------|---------|---------------------------------|
|  LINDSAY AUSTRALIA <small>LIMITED</small> | Effective from: | November 2025 | Doc No. | 0101-09 |
| | Review date: | November 2028 | Owner: | Company Secretary |
| | Issue No: | 2.0 | System: | Corporate Administration |
| Scope: | Lindsay Australia Limited | | | |

Changes to Policy

This policy is subject to change and periodic review. We will endeavour to promptly update the policy on our website at www.lindsayaustralia.com.au with any amendments.

You can contact the Privacy Officer to obtain a current copy of this Policy.

From time to time, we may use your information for new, unanticipated uses not previously disclosed in this Policy.

If our information practices change at some time in the future, we will use data collected from the time of the policy change for these new purposes only unless we have taken reasonable steps to notify you of those changes.